

Profile

- Detail oriented, highly motivated, well organized with strong leadership abilities and work ethics.
- Strong analytical, communicational, and problem solving skills.
- Excellent team player.

Work Experience

Feb. 2009 till present

Head of Systems Development and Maintenance Section Middle East Insurance Co., Information Systems Department

Responsibilities:

- IT Project Management.
- Planning future developments and enhancements.
- Leading a team of developers.
- Oracle Database Administration.
- Oracle Application Server Administration.

Key Achievements:

- Successfully upgraded with a team of developers the Individual Life and Health Insurance Management System to the 10g web environment.
- Established an internal electronic mailing system for the use of the company's employees.

Sept. 2004 till Feb. 2009

Senior Oracle Developer and Database Administrator Middle East Insurance Co., Information Systems Department

Responsibilities:

- Building and maintaining forms and reports for the company's in-house developed life insurance, health insurance, payroll, purchase & expenses, Assets, Accounting ,and general insurance management systems.
- Oracle database setup and administration.
- Oracle Application Server setup and administration.

Key Achievements:

- Designed and developed the currently used purchase & expenses management system.
- Designed and developed a module for synchronizing the company's third party motor claims database with the Nationwide Electronic Motor Insurance system (developed by Jordan Insurance Federation).
- Designed and developed the individual health & life claims module.
- Developed using PHP a web portal to host the firm's 10g upgraded systems in a Single-Sign-On environment.

Professional Scholarships, Certifications and Training

Sept. 2008

30% scholarship for the MBA program;

Granted a 30% scholarship by the German Jordanian University based on academic achievement and leadership potentials.

Sept. 2007

Oracle 10g Database Security 2.0 training course at the premises of PALCO

Sept. 2006

Oracle 10g Database Administrator Certified Professional (OCP)

May. 2006

Oracle 10g Database Administrator Certified Associate (OCA)

Oct. 2005

Oracle Forms Certified Professional (OCP)

Aug. 2005

Oracle 10g Application Server Administration training course at ITCC.

Feb. 2005

Oracle 9i PL/PLSQL Developer Certified Associate (OCA)

Personal Achievements

Jun. 2009

Research Study on "Business Incubators For Entrepreneurs In Jordan";

Conducted with three other colleagues for academic purposes.

Jun. 2009

Research Study on "Styles of Leadership at Middle East Insurance Co.";

Conducted for academic purposes.

Mar. 2009

Switched Site Group Inc.'s office PC's from Windows environment to Linux (Fedora).

Educational Background

Sept. 2008 till present

MBA with emphasis in management

German Jordanian University, Talal Abu-Ghazleh

College of Business

Expected graduation in January, 2011

Oct. 2000 till Sept. 2004

B.Sc. Computer Science

University of Petra

Average: **Very Good**

Tools & Platforms

Tools:

Oracle Forms & Reports 4.5,6i and 10g, Oracle Discoverer, SQL Loader, TOAD, Oracle SQL Developer, Smart Draw 6, Microsoft Office and Adobe Photoshop.

Platforms:

- Microsoft Windows 95, 98, NT, 2000, XP, Server 2003 and Vista.
- Linux (Red Hat and Debian Distributions)

Languages

- Arabic: Mother tongue
- English: Fluent